

KAY FAMILY & COSMETIC DENTISTRY PROGRAM & FEE POLICY

Updated on June 1, 2020

KAY SAVINGS PROGRAM

1. The membership requires one year contract and is renewable annually.

| Membership Type | Single | Couple with no child | Family with one child | Each additional child |
|-----------------|--------|----------------------|-----------------------|-----------------------|
| Annual Rate | \$360 | \$670 | \$880 | \$210 |

2. Membership benefits are:
 - a. Exam and cleaning at no charge twice per year with six month interval
 - b. 75% discount of the regular rate for fillings and periodontics maintenance
 - c. 50% for all other treatments
3. Maximum benefit is \$2,500 per person per year. The fee for treatments should be paid when a treatment is rendered.
4. For the family membership, only spouse and children under 18 are eligible. Children attending college are eligible if they are less than 24 years old. We may request a legal document to verify the age, family relationship, and college attendance for eligibility.
5. The fee should be paid in full before the first treatment and is not refundable after the first treatment.

NO-SHOW & LATE APPOINTMENT CANCELLATION

1. \$50 will be charged for a no-show.
2. \$25 fee will be charged for an appointment cancelled within two business days. For example, an appointment on Monday should be cancelled by Wednesday to avoid cancellation fee. The fee will be waived for medical and family emergency upon the submission of proving document.

CANCELLED CHECKS AND PAST-DUE PAYMENT

1. \$25 processing fee will be charged for returned checks.
2. 1% late fee will be charged for past-due payments. Payments past due over 90 days will be sent to a collection agency and the patient will be responsible for all related cost.

DISCOUNT & SPECIAL OFFERS

1. Kay dentistry offers a gift (crafted mug cup) to new patients. The gift is for the primary account signer only and dependents are not eligible. Gift will be offered only after the fee for the first treatment is paid in full. This offer is valid while stocks last and may discontinue anytime.
2. Kay dentistry offers \$25 treatment credit per patient referral. The credit is offered only after treatment is rendered for the referred patient. There is no limit on the number of referrals.
3. In principle, discounts, coupons, and special offers cannot be combined if not specifically notified by the clinic administration; patients have to choose an option most suitable to them.

Kay Dentistry reserves the rights to change without notice any statement in this policy concerning, but not limited to, fees and policy.